


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: MCDONALD, Gregory, et. al
Application No. 09/368,045
Filed: August 3, 1999
For: SYSTEM AND METHOD FOR AUTOMATED
BILL PAYMENT SERVICE
Examiner: Kyle, C.
Group Art Unit: 2164
Assistant Commissioner for Patents
Washington, DC 20231



#7/a
D. C. H. m.
8-30-01

RECEIVED
AUG 27 2001
Technology Center 2100

AMENDMENT AND REMARKS

Sir:

In response to the Office Action mailed May 11, 2001, please amend the above-identified U.S. patent application as follows:

In the Claims:

Please amend the claims as follows:

- Sub 17
1. (Amended) A method of bill payment service for a customer, comprising:
receiving identification information for the customer by a retail system
application in response to an automatic prompt of the customer by the retail system
application;
automatically verifying the identification information by the retail system
application and handing off the customer and the identification information to a bill
payment application;
receiving a customer selection of one of a touch tone mode and a voice mode of
communication in response to an automatic prompt by the bill payment application;
receiving a customer selection of a bill payment option from a group of bill
payment options consisting of a recurring bill payment option, an add or change payee
- ca